Diakonie RWL – Impressions from a Partner across the Sea

St. Louis, March 2, 2018
Annual Gathering CHHSM

Diakonisches Werk Rheinland-Westfalen-Lippe e.V. – Diakonie RWL

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Susanna Thiel
Martina Althoff
Pfarrer Matthias Dargel
Diakonie in Germany: Historical Background

- Mid-19th century: Founding of a social work organization by the Protestant church called ‘Innere Mission’ (‘Interior Mission’).

- End of the Second World War: Founding of an additional aid organization (‘Hilfswerk’) to address the specific needs of those suffering amidst destroyed post-war Germany.

- 1975: Merger of ‘Innere Mission’ with the Hilfswerk to form the ‘Diakonisches Werk der EKD’.
The foundations of social insurance

1883 Health Insurance (Social Code V)
1884 Accident Insurance
1889 Pension Fund
1891 Unemployment Insurance
1994 Long-term Care Insurance

Social Insurance System in Germany
Diakonie in Germany

We have 17 diakonia associated to Regional Churches (Landeskirchliche Werke)

… with 31,000 facilities

… offering 1.11 million spaces in our services at any given point

… with 525,000 employees and 700,000 volunteers

… serving more than 11 million clients every year.
Locations, Figures and Facts

- **2,700** member organizations
- **7,000** services offered at 4,900 locations
- **135,000** employees
- **200,000** volunteers

- North-South: 248 miles
- East-West: 165 miles
Our Services for Our Members

1. Providing information and networking opportunities for members.

2. Advising and supporting our members.

3. Committee work, advocacy and lobbying on their behalf.
Finances of our association

- Membership fees: 35%
- Regional Church grants: 20%
- Government grants: 32%
- Donations offertories: 13%
Future Challenges for Diakonie and Social Work in Germany

- Aging population / demographic change
- Secularization: economic pressures vs. connection to the Church
- Skilled worker shortage
- Social gap / poverty
- Right-wing extremism / populism
- Migration and integration
- …
“We are nurses and careworkers”: What do people associate with Diakonie?
Diakonie and Refugees – From Welcoming Culture to Right-Wing Populism

The Diakonie bracelet: Showing support for ‘Welcoming Culture’
Diakonie and Refugees – From Welcoming Culture to Right-Wing Populism

New Year’s Eve Harassments: A Noticeable Shift in Public Opinion
Diakonie‘s Activities against Xenophobia and Right-Wing Populism

Telling positive stories: The Temmes and ‘their’ two unaccompanied minors
Diakonie’s Activities against Xenophobia and Right-Wing Populism

Celebrating volunteers and saying thanks
Diakonie’s Activities against Xenophobia and Right-Wing Populism

Diakonie booklet on debating bullet points: Don’t be afraid to take a stand against right-wing populists
Diakonie‘s Activities against Xenophobia and Right-Wing Populism

Firm message: Our CEO‘s position on right-wing populism
Against Poverty – Together with our Partners

Counselling homeless people: Increasing rents as a major challenge
Against Poverty – Together with our Partners

Diakonie RWL website: „Heart“ of our public relation work

Visit our website: www.diakonie-rwl.de
Against Poverty – Together with our Partners

Diakonie RWL on Facebook: Brief statement of our ‘refugee deportation observer’

Visit us on facebook: www.diakonie-rwl.de/facebook

Sammelabschiebung nach Afghanistan

„Erst am Wochenende gab es wieder einen verheerenden Anschlag in Kabul. Ich bin sehr verwundert, dass die Abschiebung dennoch stattfindet.“

Dalia Höhne
Abschiebungsbeobachtung der Diakonie RWL
Current data on migration

2016: 18.6 million people (22.8% of the population) have a 'migration story'.

Most common countries of origin of migrants living in Germany in 2015: Turkey (16.7%), Poland (9.9%), Russia (7.1%), Kazakhstan (5.5%) and Italy (4.5%).

Asylum claims in Germany: 2017: 186,644
Administrative process duration: 3-4 months (favoured claimants), up to 3-7 years for others (life in limbo)

603,428 asylum claim decisions (2017): ~45% received a protection status.
Protection and participation: Our Activities

Diakonie RWL
- Information, Counselling and Training
- Administration of federal, state level and church funds
- Advocacy and Networking

Our members
- Counselling services
- Volunteer management
- Local Networking Agencies for creating better integration pathways
- Support for unaccompanied minors
- …
Creating a Welcoming Atmosphere: Serving Migrants and Refugees

How do we finance our work?

1. Programmes and projects funded by the federal state government
2. Programmes run by the German States for refugee support
3. Regular Funding Programmes (youth work, employment…)
4. Funds from the Churches of Rhineland, Westphalia and Lippe
5. Fundraising: Charitable foundations (esp. state-run lotteries), private foundations, local donors
Ongoing challenges

Integration and participation:

- Language skills
- Employment in a highly formalised system
- Children’s needs, engaging youth, preparing kids for the future
- Dealing with trauma, disabilities and health problems
- Participation of migrants and refugees within society

Deportation and fortification:

- Demanding respect for the rights of refugees and their families
- Debate: How is involuntary return ‘managed’?
- Frustration among volunteers, rise of right wing populism
The German Social Health Care Insurance (SHI) System

- Insurers
  - Free choice of insurer
  - Income-based contribution by employers and employee
  - Free insurance for dependants

- Insured
  - Free choice of provider
  - Wide range of benefits
  - Benefits in kind

- Care providers
  - Mix of collective and selective provider contracts
  - Service guarantee

Source: Techniker Krankenkasse
### Hospitals and Healthcare Services

**Attempt of a comparison 2016**

<table>
<thead>
<tr>
<th></th>
<th>Germany</th>
<th>USA</th>
<th>OECD-Database</th>
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<tbody>
<tr>
<td><strong>Health spending $ / capita</strong></td>
<td></td>
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<tr>
<td></td>
<td>5,551</td>
<td>9,892</td>
<td></td>
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<tr>
<td>(Government/compulsory)</td>
<td>4,695</td>
<td>4,890</td>
<td></td>
</tr>
<tr>
<td>(Voluntary)</td>
<td>856</td>
<td>5,032</td>
<td></td>
</tr>
<tr>
<td><strong>Hospital beds total, per 1,000 population</strong></td>
<td>8.2</td>
<td>2.8</td>
<td></td>
</tr>
<tr>
<td><strong>Practising doctors per 1,000 population</strong></td>
<td>4.1</td>
<td>2.6</td>
<td></td>
</tr>
<tr>
<td><strong>Practising nurses per 1,000 population</strong></td>
<td>13.3</td>
<td>11.3</td>
<td></td>
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</table>
Contemporary Challenges for Hospitals

- Maintenance competitive edge
- Ability to invest
- Acquisition of health professionals and volunteers
Diakonie RWL for the Elderly

Our Members:

- 450 skilled nursing homes
- 33 short-term care
- 115 day care facilities
- 960 congregations working within communities for the elderly
- 250 home care services
Work in Committees

Politics
(state-level of North-Rhine-Westphalia)

„Self-administration“ in NRW

Welfare associations

„Kostenträger“
(Insurances and state welfare/social services)

Committees

Collective committees for political advocacy (e.g. „Landesausschuss Pflege und Alter“)

Collective committees for economic negotiations (e.g. „Kommission Pflegeversicherung“)
People in need of nursing care in Germany

2.9 mio. people in need of care

- 73% live at home
- 27% live in skilled nursing homes
- 66% get help only by relatives
- 33% get additional or exclusive help by home care services
Contemporary Challenges

**Demographic change**

- Increase of elderly people in need of care
- Skilled worker shortage
- Increasing number of terminal ill people in skilled nursing facilities

CJD - Die Chancengeber

Christliches Jugenddorfwerk Deutschlands e.V.
(Christian Association of Youth Villages of Germany)
Overview

Founded in 1947 (links to German YMCA)

Support for People with Disabilities

Vocational Training/Further Education

Migration/Integration

Elementary Pedagogy and Family Education

Child and Youth Services

Career Advancement

Housing and Care Services

Health and Rehabilitation

Integration Assistance

Scholastic Education and Advancement
17 regional units with 7 departments

1. Elementary education and family education
2. Child, youth and family assistance
3. Academic education
4. Vocational training
5. Health and rehabilitation
6. Work and activities
7. Housing and care services

CJD is...
... one of the largest education organisations in Germany,
... providing advice to more than 150,000 adolescents and young adults per year.
... employing 10,000 plus many volunteers in >300 locations all over Germany who offer learning support, teach training skills and provide education.
## 4 Ways of Supporting Youth Development

<table>
<thead>
<tr>
<th>RELIGIOUS EDUCATION</th>
<th>ARTISTIC EDUCATION</th>
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<tbody>
<tr>
<td>Values and content of the Christian message, support and orientation</td>
<td>Emotional and cultural education based on holistic pedagogical concept of Heart, Head and Hand.</td>
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<table>
<thead>
<tr>
<th>POLITICAL EDUCATION</th>
<th>PHYSICAL AND HEALTH EDUCATION</th>
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<tr>
<td>Upbringing toward democracy and taking responsibility</td>
<td>Serves physical fitness, health and development of character.</td>
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<td></td>
<td><strong>Health Pedagogy:</strong> imparting basic knowledge on the human body and its treatment.</td>
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4 Elements of Educational Work in CJD

- We design community
- We reveal paths
- We respect freedom
- We encourage curiosity
Thank you!