

President and Board Chair Welcome

Dear CHHSM Friends,

We are pleased to present the 2017 CHHSM Annual Report, *Ministry in Action*.

It is our hope that you will feel the dynamic and vital presence of our member ministries in the life of the United Church of Christ as you read the report, view the photographs and explore the data. CHHSM's connection to the Three Great Loves initiative of the UCC is evident in the work of membership. The innovative and meaningful ways in which care is provided, the resourceful and sustainable nature of business operations, and the global nature of mission and vision are at the core of the values that guide our work.

2017 was a year of continued stable and sustainable financial performance. A year of thoughtful

throughout this report to see the collective impact of CHHSM member ministries in 2017.

Look for

Service"

"Spotlight on

and strategic planning. A year of continuity and fresh perspective in staffing. A year of innovation in leadership development. We invite you to review this report and to discover the various expressions of the strategic plan

Click here to download our value Propositions postcard.

launched by the CHHSM Board of Directors and staff at the end of 2017. Experience the focus on membership engagement and connecting all of our UCC-related constituents through meetings, gatherings, story-telling, advocacy initiatives and sharing of resources. During our Value Proposition work, you expressed the importance of Bold Vision, Shared Values

and Inspired Leaders. These themes represent what goes into our shared ministry of working together to create a just, caring and compassionate world.

President and Chief Executive Officer

Michael J. Readinger



Chair, Board of Directors

The Rev. Kenneth Daniel



About CHHSM



👺 Our Board

Our Members

Forming **Leaders**

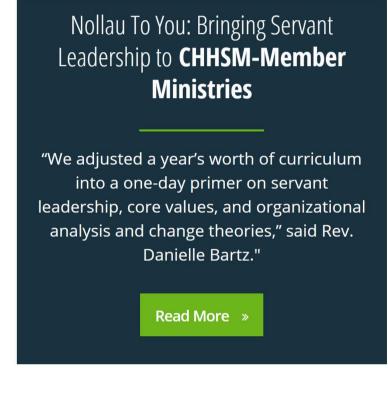
In 2017, CHHSM expanded its leadership formation services to include Nollau To You.

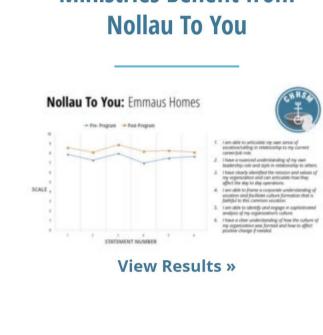
While the Nollau Leadership Institute remains CHHSM's signature leadership development program, Nollau To You provides member ministries with an opportunity to engage their employees in a discussion about the key components of servant leadership.

Nollau To You with an additional 20 comprising the 2017 class of the Nollau Leadership Institute.

More than 125 individuals across three member ministries participated in







Ministries Benefit from



Spotlight on **Service**

• **Served 5,165,111 individuals** including: 3,683 children; 5,804 youth; 6,077 families; 19,639 older adults; 2,620

In 2017, CHHSM Member Ministries...

- veterans; and provided community-based ambulatory health care to over 5 million people • Operated 36,980 residential units including: 19,682 affordable housing units; 9,284 independent living units; and
- 3,005 assisted living units



Driving Change

Emergency

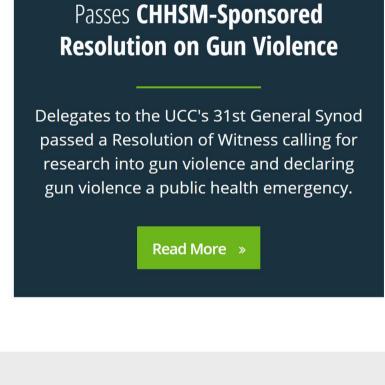
emergency to combating legislative assaults against Medicaid, CHHSM furthered its role as an advocacy organization in 2017. Visitors to the CHHSM website will find several resources and informational articles to develop their understanding of

From raising awareness that gun violence is a public health

these important causes: Archive of Advocacy Alerts Posts relating to Gun Violence as a Public Health

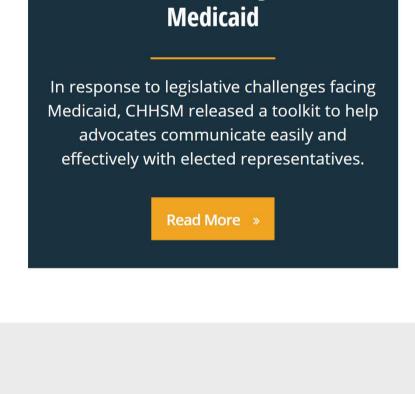
Advocacy material in the CHHSM Resource Library





UCC General Synod Overwhelmingly





In 2017, CHHSM Member Ministries... • Operated facilities with 12,515 beds providing acute, skilled nursing, and memory care • Cared for **60,568 children** in residential and non-residential programs

Creation.

Spotlight on **Service**

• Provided residential and non-residential services to over **1,200 people** with developmental disabilities

- Embodying Love



In November 2017, CHHSM issued an invitation to its member ministries,

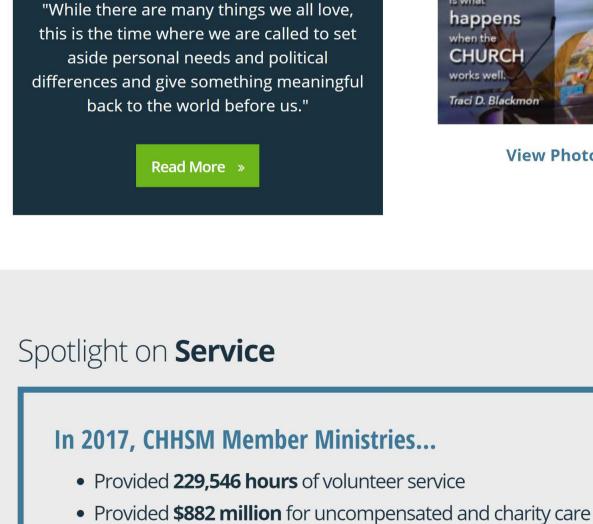
asking them to be a partner in the UCC's 3 Great Loves initiative. The initiative champions Love of Neighbor, Love of Children, and Love of

Three Great Loves is part of a denomination-wide effort that is about engaging the UCC to take action and to show the impact of individual ministries, and the UCC, working together as one church, with one voice

and one vision – a vision of **A Just World for All.**

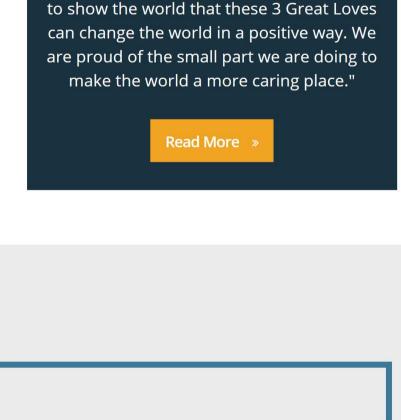
Download the UCC 3 Great Loves Toolkit

Ministries





View Photographs »



• Received **\$52 million** in charitable contributions

2017 **Social Accountability Report** At CHHSM, we look at social accountability as part of our mission and as a means of showing our ministries in action. We seek to build bridges

accomplish this through volunteerism, through pro bono consultations by CHHSM staff and board, through contributions, donations and scholarships, and by using capital resources to support our member ministries. And we do all of this with a lens towards the Three Great Loves Our People in Action: \$68,000

with our members, our partners, our constituents and all those we encounter in our passion-driven ministry of health and human services. We

initiative of the United Church of Chris.

Sharing our Expertise: \$11,500 Social Accountability Impact: \$94,000 Our Financial Support of Others: **\$24,500** The social accountability impact of CHHSM as an organization can be quantified in dollars but our collective engagement with the wider Church

is measured in a more meaningful way when we look at how we have built bridges to local Churches, Associations, Conferences, the National

2017 Financials

Select the chart elements below for more information. All figures are in U.S. Dollars (\$).





\$0

Membership Dues Annual Gathering Program Revenue

setting of the UCC and all our ministry partners.



\$300,000

\$450,000

\$150,000

Total